

Pride, fulfillment, friendship and knowledge are only a few of the personal rewards that can be discovered as a volunteer at Northridge Hospital Medical Center. The caring and generous members of our Department of Volunteer Services are a vital part of our patient care team. Their dedicated service has a profound effect on many areas of the hospital. Our unique volunteer opportunities include:

★ **Ambassadors:**

Ambassadors provide personal attention and assistance to patients and families, whether by greeting and escorting visitors, or providing a personal touch to those in need.



★ **Auxiliary:** The Northridge Hospital Medical Center Auxiliary is a fundraising group made up of volunteers and hospital staff. Volunteers who have been through training and work in the hospital a minimum of four hours a week are eligible to become Auxiliary members. Dues are \$15 per year. Auxiliary members have two or three fundraisers each year and attend monthly meetings where guest speakers make regular

presentations. Auxiliary members may also operate the Gift Shop.

★ **Gift Shop:**

Our Gift Shop volunteers operate this unique store located in the main lobby. All Gift Shop revenue is donated to Northridge Hospital to support patient services, purchase essential equipment, fund annual scholarships, and much more.



★ **Golden Hour Guild:** The Golden Hour Guild is a volunteer fundraising guild dedicated to supporting programs that assist trauma victims. This Guild organizes and hosts an annual Golden Hour Brunch to honor a trauma patient and his/her doctor. All in attendance witness the patient's progress, which provides an uplifting and emotional closure for everyone involved.

★ **Hospital Departments:** Whether it is to welcome patients or perform light front-office duties, these volunteers provide a personal touch to departments, such as Admitting, Radiology and Central Supply.

★ **Humor Cart:** Sponsored and coordinated by Jewish Women International, the Humor Cart provides joy and laughter through comedy to more than 5,000 of our patients and their family members each year.

★ **Pet Therapy:** The Pet Therapy Program enlists volunteers to help escort trained animals, including dogs, rabbits and guinea pigs, to patient rooms. This creates a more natural and nurturing environment. It also promotes progress in areas of communications such as cognition and emotions, as well as skills like mobility and daily living activities.



★ **Regional Occupational Program (ROP) and the Medical Magnet Program:** We are proud to host both of these unique opportunities for students. ROP is a partnership with area high schools that provides on-the-job training in a community classroom setting and assists students in realizing their future goals. The Medical Magnet program is a partnership with Van Nuys High School

that provides career experience and job shadowing. Both programs are mentor oriented and offer teens valuable experience.



★ **Surgery Liaison:** These individuals tend to family members and visitors while patients are in surgery. They assist staff and patients with family communication, and play a vital role delivering important materials throughout the hospital.

★ **Trauma/Emergency Room Volunteers:** These unique volunteers assist the medical trauma team by attending to the patients' families and offering emotional support to those in a vulnerable emotional state. They assist with many individual needs of patients and families during this traumatic time, which may include retrieving lost items and arranging transportation for out-of-town loved ones. These volunteers have received some of the nation's most prestigious service awards, including the Shining Point of Light Award from a U.S. President.

★ **Volunteers:**

Northridge Hospital offers more than 250 students from 16 San Fernando Valley high schools an opportunity to volunteer.

Young adults ages 14 to 18 learn to care for others while receiving an introduction to medical careers. Volunteens can also gain leadership experience by becoming a Volunteen officer.



*The Northridge Hospital volunteers are our stars. They **shine**, they **twinkle**, and they are **always there** when you need them.*

Individually and collectively they touch lives and light up each and every room.

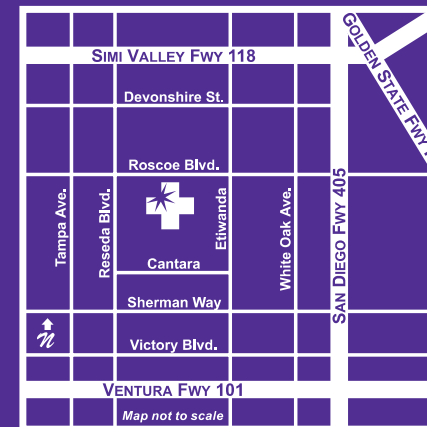
Bring your special talents and be part of this stellar group!

To become a volunteer, or to find out more information, please contact the volunteer office at (818) 885-8500, ext. 2961.

Most volunteer shifts are four hours long and scheduling is flexible. You will be eligible to receive a letter of recommendation and documentation of community service after the completion of 100 hours of service.



Northridge Hospital Medical Center is a 425-bed facility serving the San Fernando Valley for more than 50 years. As a nonprofit, community-based hospital, Northridge Hospital offers a full spectrum of healthcare programs and Centers of Excellence. Northridge Hospital is affiliated with Catholic Healthcare West (CHW) and shares with them a long and rich legacy of caring and compassion.



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Volunteer Services
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Northridge Hospital Medical Center



Volunteer and Community Services



Volunteers are Our Shining Stars

Northridge Hospital Medical Center

